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#### **Research Paper**

Management



## Impact Of Ngo's On Rural Marketing

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#### ABSTRACT

India is a country having more than 70% of its population residing in rural areas depending mostly on agriculture and allied activities. The people in rural areas have to go for urban areas or semi-urban areas for getting majority of the products which are frequently used in their day to day use. It is miserable to stay in many villages where there is no medical shop. Even for emergencies they have to travel at least six or seven kilometers. This is the situation in almost all parts of the country. The rural public contributes more income to the country in various ways. Though there is potential for marketing of products, the manufacturers and marketers concentrate very less in rural areas. They mostly concentrate in urban areas than in rural areas. At present the potentiality in rural areas is felt by all manufacturers. The rural marketing gives more volume of sales to many products. The NGOs play vital role in rural marketing. They arrange various awareness programmes to all villages. They approach the marketing departments and explain the situation. They themselves establish some centers for marketing various types of domestic products at reasonable rates. Further they initiate the villagers to promote business houses and many trading concerns. They even arrange financial assistance through the regional banks to establish business and even for working capital. The NGOs in rural areas face many problems in their services and in their initiatives relating to rural marketing. In many areas their services are misunderstood by the people. In many villages due to lack of education even the young people hesitate to accept the initiatives of the NGOs. In this article the researchers tries to analyze problems in rural marketing and find out the reasons for the issues and suggest the remedial measures for solving the problems.

#### Keywords :

#### INTRODUCTION

The revolution, evolution, civilization, science and technology have brought in tremendous changes in every field, narrowing the generation gap to a greater extent. The age old systems can work no more these days for the people could develop their rationalization capacity through education, experience and other media and update themselves with ever changing trends. In our country, more than 70 per cent of the populations are living in rural areas with agriculture as their main occupation. The agricultural and non-agricultural sectors are two major unorganized production areas existing in our country. It is very important to study the existing marketing conditions in rural markets and how the co-existence of private and public sector help carryout their marketing activities. We cannot ignore rural marketing for it is a must for our social wealth and for our national development.

The rural market is highly unorganized and the private sector mostly controls the rural markets. The governments had been taking various steps to organize and control the rural markets over the decades but they are not that effective. The private sector organizations have been playing an autonomous role over the years. In order to over come the evils of existing system of rural marketing, a better alternative is NGO's role.

India's rural market is characterized by its vast spread over 6,38,365 villages with a total population exceeding 741 million. Indeed, some companies have traditionally focused on the rural market. Some major business categories, such as fabric wash, personal wash and beverages, already get over 50 per cent of their sales from rural areas. Trends indicate that the rural markets are coming up in a big way and growing twice as fast as the urban market.

The genesis of voluntary work in every society is the need

felt by individual members and groups to help the community. There has been a paradigm shift in recent years in the approach of voluntary organizations from relief and welfare to development actions.

#### CONCEPT OF RURAL MARKETING

A silent revolution in sweeping the Indian country side. It has compelled marketing whiz kids to go rural. The marketing battle field has shifted from the urban to rural. The changing times clearly necessitate an overhaul of marketing strategies for marketers wanting to benefit from rising rural consumerisation. The term "Rural Marketing" which was earlier used as an umbrella term to refer all commercial transactions of rural people, acquired a separate incoming of great significance in 1990's. Rural marketing can be defined as a function which managers all those activities involved in assessing, stimulating and converting the purchasing power into an effective demand for specific products and service and moving them to the people in rural area to create satisfaction and a standard of living to them and thereby achieves the goals of the organizations. It is true that rural markets have become an attractive proposition for commercial business organizations.

TABLE	1:	PERCENTAGE	DISTRIBUTION	OF	HOUSE-
HOLDS	, PC	PULATION AND			

AREA	HOUSEHOLD (%)	POPULATION (%)	INCOME (%)
Rural	72.6	74.1	55.6
Urban	27.4	25.9	44.4
All India	100.0	100.0	100.0

Source: MIMAP – Micro Impact of Macro and Adjustment policies

The role of rural marketing as such is more developmental than transactional. It is more a process of delivering better

standard of living and quality of life to the rural development. Rural marketing process is both a catalyst as well as out come of the general rural development process. Initiation and management of social and economic change in the rural sector is the core of the rural marketing process.

#### CHALLENGES IN RURAL MARKETING SYSTEM

In the current scenario, there prevails fast-buck culture in every market. Only money is the prime object of the businessmen and business women ignoring the social and ethical values. Business people go to any extent to make money by hook or crook. Causing a great damage to the society and environment. This attitude of the business people trends to rise doubt and unbelievable atmosphere among the customers in any market alternatives to streamline the rural markets for the betterment of the producer, consumer and the government.

- Not even 5 per cent produces are directly sold out to the ultimate customers in this system.
- The retailers who sell the commodities directly to the consumers after charging their share of profit and blame the people above them in the chain of distribution system for any defect or rise in price of products.
- Producers sell their produces to the wholesalers who sells them to the retailer with own share of profit and retailer reaches the products to the ultimate consumer charging his share of profit.
- 4. Occasionally the consumers directly purchase from the wholesaler ignoring the other intermediaries in the chain of distribution. In this method of purchasing the consumer buy the products comparably at a cheaper rate.
- 5. The agents assemble and distribute the rural products to the wholesalers and agricultural industries on commission basis and also rarely to the consumers. The agents keep learning about the market demand and supply and accordingly deal with price fixation of the products of their own choice.
- In this channel we find more intermediaries in between the producers and consumers, charging their share of profit and ultimately selling at a very high price and
- 7. In order to safeguard the economical well being of the farmers the government purchase farm produces from the farmers and distributes them under public distribution system. The farmers and consumers are benefited to some extent under this system of distribution.

#### **ROLE OF NGO'S IN RURAL MARKETING**

Especially in the Indian rural scenario the NGO's have demonstrated a capacity to bridge the manufacturers and consumers. The NGO's can be more effective than either private profit oriented organizations or government agencies in the view of rural marketing. The rural poor, with the intermediation of voluntary organizations join together for self help group to secure better economic growth. The SHG is a viable alternative to achieve the objectives of rural marketing and to get community participation in all rural marketing programmes.

#### SHGs ROLE

A Self Help Group is a team consists of 15-25 voluntarily associated women members, which includes a president, a secretary and a treasurer. Thousands of SHGs are organized in villages and functioning with the guidance of nongovernment organizations all over India. They often meet and discuss about various plans, issues and the necessary ways and means to accomplish their projects. They mobilize fund both internal and external sources to execute their plans and programmes on time. The SHGs use this fund for cultivation, poultry and dairy and for other income generating activities.

Social, political, economical and ethical issues of the society.

Today, in our country an estimated 20,000 NGOs are registered with the Union Home Ministry and qualified to receive foreign funds as per FCRA. For them it seems to be difficult to locate sources for continuous flow of funds to run their programmes. Hence, NGOs constitute State level, national level and international level forms concentrating on one or more social issues and working beyond the boundaries. As they could not raise funds from internal and external sources for very many reasons they need to change their activities for their sustenance.

These days NGOs have better rapport with people at grass root level and they could influence the people to take decision in regard to their social, economical, political, environmental and other issues. Nowadays the UN, the World Bank and the IMF recognize the NGOs and consult them for implementing their policies and schemes at different levels.

#### **CURRENT SCENARIO**

In the current scenario some NGOs play more than one role. They work as public service contractors, collaborator of the Governments and the private corporate sector, a social innovator. Profit making is not at aim of the NGOs but to serve the society for its betterment. The NGOs can hopefully bring in better future for all of rural households.

#### ADVANTAGES OF NGO'S I. SOCIAL ADVANTAGES

- It is people's movement and it ensures greater team spirit, unity and integrity among the people reassuring the heritage of our nation giving no room for diversity at any cost.
- 2. It converts the unproductive rural youth into productive forces.
- It is a solution for the problems of unemployment and under employment.
- It helps to attain the stage of self sufficiency in food and other important commodities.
- It stops migration of rural youth towards urban areas in search of employment for their survival in this competitive world.

#### **II. ECONOMICAL ADVANTAGES**

- 1. It enables the people to earn more money and increase the saving capacity and purchasing power.
- 2. It ensures fair price for the produces.
- 3. It directly and indirectly increases the inflow of money giving positive impact on per capita income.
- It ensures equal income distribution and payment of tax leading to more income for the government to utilize for more social activities.
- 5. The banking institutions would work better in rural areas generating more income and providing more loans and other financial services to rural people.
- 6. Marketing of non-farm products at a cheaper rate is possible.

#### CONCLUSION

For the betterment of the society we can bring in a change in the existing system but we should not go for a change for sake of change. It is certain that NGOs with the organized self-help group (SHG) are going to revamp the entire rural marketing system in the near future. NGOs can function very well with the internal fund and to extend social welfare practice to greater extend. They serve as a watch dog to alarm us when any unethical and social evil try to creep in. It would certainly work well like a multinational private company Amway which could work all over the world with the system of MLM (Multi Level Marketing). It is certain that the NGOs are to play an important role in Rural Marketing in the years to come.



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