



DIGITAL PAYMENT SYSTEM AND ECONOMIC DEVELOPMENT OF IN INDIA

Commerce

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ABSTRACT

The Digital Banking definition is banking done through the digital platform, doing away with all the paperwork like cheques, pay-in slips, Demand Drafts, and so on. It means availability of all banking activities online. Digital Banking is the new worldview that offers significant advantages to banks as far as expanding benefit and efficiency just as to its clients regarding simplicity of payments and admittance to the banking administrations 24*7. It is cultivated by utilizing condition of - the-workmanship innovation foundation to achieve changes in interior cycles and outside interfaces. Gone do the days when individuals used to remain in long queues of bank trust that their turn will pull out cash or to store money in banks. Presently, individuals can approach bank without remaining in long queues according to their benefit without agonizing over the financial hours. On the prior, when digital payment present, individuals hesitant to change their exchange propensities yet after demonetization, they are left with no decision to do their exchanges with digital payment. Expanding utilization of web, versatile entrance and government activity, for example, Digital India are going about as an impetus which prompts dramatic development being used of digital payment. The shopper impression of digital payment has a critical and positive effect on appropriation of digital payment. Business banks give unrivaled customer administration as one of the greatest suppliers of banking and monetary administrations in our metropolitan and country hinterland. Steadfast customer base must be made through conveying Customer Delight.

KEYWORDS

Digital Banking, Customer Delight, Demonetization, Digital Payment, Consumer

INTRODUCTION

As the nation moves towards a credit only climate after demonetization, the underlying frenzy and disarray have offered approach to whirlwind of concerns. Will the accentuation on online exchanges give comfort and significant advantages or simply add to pressure and extra charges? The Digital India program is a leader plan of the Government of India with a dream to change India into a digitally engaged society and information economy. Anonymous, paperless and credit only is one of the purported functions of Digital India. To boost the move towards a credit only economy, the Government has concocted a rash of limits and gifts on digital exchanges. In any case, will these be considerable enough and, alongside different advantages, counter the higher danger of data fraud once the cash notes are back available for use? What are the increases and disadvantages of monetary digitization? Here's a gander at what might be available for you.

What Do We Mean By Digital Payment

Digital payment is a method of payment which is made through digital modes. In digital payments, payer and payee both utilize digital modes to send and get cash. It is likewise called electronic payment. No hard money is engaged with the digital payments. All the exchanges in digital payments are finished on the web. It is a moment and advantageous approach to make payments. In the event that we talk about money payments, you need to initially pull-out money from your record. At that point you utilize this money to pay at shops. Businessperson goes to the bank to store the money which he got from you. This cycle is tedious for you and furthermore for the retailer. Be that as it may, in digital payments, the cash moves from your record to the retailer's record right away. This cycle is programmed and neither you nor the retailer is needed to visit the bank.

What Are The Most Innovative Types Of Digital Payment Methods

NFC or MST transmission waves stage organizations have concocted making exchange through NFC(Near Field Communication) and MST(Magnetic Secure Transmission) innovation. Without swiping your card through POS(Point of Sales) machines, you can undoubtedly make installment to shippers through its remote communicating attractive waves. You can benefit this office by downloading MST empowered application and furthermore, your telephone should uphold NFC office. Whenever it is done, subsequent to enlisting your card subtleties, you can make contactless exchanges through your telephone on any of dealers' POS terminal.

Digital Wallet Payment System

Through this stage money is loaded in wallets. Also, with the dispatch of e-wallets you can add money utilizing computerized wallet applications. However, the imperative is you can transfer asset to the

same wallet as it were. It means that on the off chance that you have PayTM or SBI's Buddy application on your phone, then you can just transfer money to another person's PayTM wallet or SBI's Buddy application who is having these applications installed respectively. Just in another manner round, you can't transfer money from PayTM wallet to SBI Buddy wallet application. There are some other e-wallets available in the computerized marketplace, for example, Mobiwik, Freecharge, Oxigen, Reliance Money, Paypal, Buddy, Lime, Payzapp, Pocket, Yes Pay etc.

Ussd Code Payments System

In the event that you don't have a cell phone or web office, still you can installments through dialing USSD (Unstructured Supplementary Service Data) code even from your fundamental telephone and adhering to the specific guidance, you can undoubtedly make your installments done. It is GSM-based innovation where exchanges happen through messages. It is a stage which frames a medium between the media transmission and banking monetary administrations by and large. For each banking application, you have an alternate dialing code which you need to check from your specialist organization while making the exchange of installments.

Mobile Money Identifier

MMID is a seven-digit remarkable number which is given by the bank whenever you have enrolled your portable number. An individual who needs to send cash and the individual who needs to get that cash ought to have MMID for the specific interbank reserves move. Notwithstanding, through MMID you can move just a limited quantity inside a day. Practically all banks are giving this office of making little installments.

UPI App Based Payments Platform

UPI has concocted an extraordinary element of making virtual location through which you can move cash without revealing your record number and IFS code to the collector. UPI deals with a constant premise which implies the cash is moved momentarily. UPI additionally bolsters the other vehicle of doing reserves move.

UPI office is accessible with all the banking applications like HDFC UPI, SBI UPI, ICICI UPI, AXIS UPI, and practically the wide range of various private and public banks. Presently, the vast majority of the bank are implanting their UPI include inside their versatile banking application as it were.

QR Code Based Payments System

QR code is again an alternate system of making the exchange of installment where you just need to check the QR code of the trader and do the exchange of installments. It is as a rule generally utilized by all the computerized installments application like BHIM, other banking

applications to make the exchange of installments without any problem.

Why would you use Digital payment methods?

Digital payment techniques are more advantageous and are more made sure about contrasted with making exchanges including money withdrawal. This technique for payment advances straightforwardness and responsibility, lessen exchange expenses, and reduction the size of the dark or casual economy.¹

No extra expense of printing money on the grounds that during the demonetization stage RBI needed to burn through 7935 crores to print the recently planned money.

Sets aside cash and time-Whereas actual money prompts weaknesses of duty evasion, black cash and phony cash, digital cash is in danger from information holes and data fraud on the web. A month ago, for example, India saw its greatest such information break that put in danger 3.2 million charge cards. For India, the expenses related with information breaks are ascending also.

Objectives Of The Study

1. To find out whether India going cashless has helped our citizens
2. To see if India will end up being an effective credit only economy
3. To analyse the impact of digital payment system in India.
4. To understand the consequences of digital system.

Research Methodology

In order to study the impact of digitalization, secondary data from different research papers, reports & government data has been studied and analyzed.

RESULTS AND DISCUSSION

Indian economy is developing quickly and the proficiency pace of individuals is likewise developing however it is determined based on number of individuals joined up with the schools and universities. However, the number of individuals has the information on working a work area; PC, versatile or any sort of working framework can't be evaluated through education rate. These days we will discover even a work class have great quality android cell phones however they don't have total information on working it in a superior way. Despite the fact that if a portion of individuals realize how to utilize it yet, they dread from utilizing banking through online because of online fakes, cybercrimes, restricted proficiency, uninformed of online guidelines, and so on Additionally populace dwelling in country zones actually trusts on visiting banks to make any sort of exchanges as opposed to performing it online on the grounds that they accept that presumptive worth of a worker is more imperative to them. On the off chance that by chance they face any difficult situation they realize whom to get yet while doing exchange online doesn't bound a specific individual.

SUGGESTIONS

1. For smooth usage of money less framework in India, the accompanying measures are suggested.
2. Government needs to get straightforwardness and productivity e-installment framework, techniques utilized by government and RBI to support credit only exchanges by authorizing installment banks, advancing portable wallets.
3. As a piece of „Make in India“ activity by the public authority, RuPay cards, Aadhar based installment frameworks should be given particular treatment. Government ought to pull out assistance charge on cards and advanced installments.
4. Measures to debilitate utilization of money, by presenting charges on withdrawal of cash past a cutoff.
5. A monetary education mission should be directed by government time to time to make populace mindful of advantages of electronic installments.
6. To improve monetary incorporation, notwithstanding business journalists, e-Seva Kendras and so forth might be permitted to make miniature receipts and installment exchange utilizing Aadhar confirmation.
7. To quicken the reception of computerized installments, ladies should be instructed through missions. Monetary proficiency will prompt ladies strengthening. This will prompt advanced and social unrest.
8. In schools additionally essential financial abilities might be bestowed.
9. Boosts all segments for progressively embracing non-money

electronic methods of installment in lieu of money. Plans, for example, Lucky Grahak Yojana and digidhan Vyapar Yojana must be kept on empowering electronic methods of installment.

CONCLUSION

The above all else issue of proficiency should be handled by the public authority and for that we need to make our schooling situation solid right from the beginning. For the senior individuals, bank personals need to assume significant job. There is a need to set up data places from where any sort of question with respect to programs, strategies, new applications, or any innovative data can be taken. Additionally, the informed young people ought to likewise assume a part by helping other people and giving their insight to the individuals who can't play out their undertaking all alone. Another issue of cybercrimes and network safety should be handled by the actualizing and making more severe guidelines with respect to digital protection.

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